

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

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)	Confirmation No.: 5669
)	
Applicants: CASPI et al.)	Group Art Unit: 2614
)	
Application No.: 10/742,304)	Examiner: Thjuan K. Addy
)	
Filing Date: 12/18/2003)	AMENDMENT and RESPONSE to
)	August 19, 2008 Non-Final Office Action
For: COMPUTER-BASED)	
TELEPHONE CALL)	Docket No.: 2003P15311US
MANAGEMENT)	
)	PTO Customer Number 58524
)	
)	
)	

Mail Stop Amendment (via EF)
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Sir:

In response to the Non-Final Office Action mailed August 19, 2008, please amend the above-identified application as follows:

Amendments to the claims are reflected in the listing of claims which begins on page 2 of this paper.

Remarks begin on page 5 of this paper.